

Egardia B.V.
Kleine Landtong 19
4201 HL Gorinchem
The Netherlands



Warranty Certificate

4 years*

Egardia Guarantee

Egardia grants a 4 year Guarantee for products that are connected to an active Egardia Alarm System registered to the Egardia Security Service. * Egardia grants a 2 year Guarantee for products that are not connected to an active Egardia Alarm System registered to the Egardia Security Service. This guarantee together with proof of purchase and if applicable proof of subscription of the Egardia Security Service may be requested before any repair can be made under conditions of the guarantee. This guarantee is valid only if proof of purchase can be presented. Please note that batteries are not covered by this Guarantee and will be treated under the local regulation of each Distribution Area.

Disclaimer of Guarantee

Egardia makes no representations or warranties, either expressed or implied, by or concerning any content of these written materials or software, and in no event shall be liable for any implied warranty of merchantability or fitness for any particular purpose or for any consequential, incidental or indirect damages (including but not limited to damages for loss of business profits, business interruption and loss of business information) arising from the use or inability to use these written materials or software or equipment. Some countries do not allow the exclusion or limitation of liability for consequential or incidental damages or of the implied warranty, so the above limitations may not apply to you.

Provisions of Guarantee

If this product proves to be defective, although it has been used properly, during the applicable warranty period and has been purchased from an authorized Egardia distributor within the business area of Egardia BV this product will be repaired, or at Egardia's option replaced, free of charge. To claim under this warranty the customer must contact Egardia Customer services for instructions on how to return the product. The customer shall send the product to Egardia at his own risk and shall be responsible for any costs incurred in transporting the product.

Limitations of Liability

This Guarantee does not cover the following and the customer will be required to pay repair charge, even for defects occurring within the Guarantee period referred to above.

- (A) Any defect that occurs due to mishandling (such as an operation performed that is not mentioned in the installation manual or other sections of the instructions, etc.).
- (B) Any defect that occurs due to repair, modification, cleaning, etc. performed by anyone other than Egardia or an Egardia authorized service station.
- (C) Any defect or damage that occurs due to transport, a fall, shock, etc. after purchase of the product.
- (D) Any defect or damage that occurs due to fire, earthquake, flood damage, thunderbolt, other natural disasters, environmental pollution and irregular voltage sources.
- (E) Any defect that occurs due to careless or improper storage (such as keeping the product under conditions of high temperature and humidity, near insect repellents such as naphthalene or harmful drugs, etc.), improper maintenance, etc.
- (F) Any defect that occurs due to exhausted batteries, etc.
- (G) Any defect that occurs due to sand, mud, etc. entering the inside of the product casing.
- (H) When any alterations whatsoever are made to the Guarantee Certificate or proof of purchase regarding the year, month and date of purchase, the customer's name, the dealer's name, and the serial number.
- (I) When proof of purchase is not presented with this Guarantee Certificate.

This Guarantee applies to the security and home automation products only; the Guarantee does not apply to any other accessory such as batteries.

Egardia's sole liability under this Guarantee shall be limited to repairing or replacing the product. Any liability under the Guarantee for indirect or consequential loss or damage of any kind incurred or suffered by the customer is excluded. Compelling regulations by law remain unaffected by this.



Name customer

Signature customer

Gateway ID **

Date of purchase

**The gateway ID can be found in the personal Egardia account on the tab "Alarm System".